

Twelve Oaks



Catering

freshness, nutrition and variety

An open letter to the Lakeland Christian Academy community,

Twelve Oaks Catering is proud to continue our partnership with **Lakeland Christian Academy** to provide catered lunches for students, faculty and staff. We are a full service catering company that has been specializing in educational catering since 1989 and currently partner with many other charter and private schools throughout Dallas and it's surrounding communities.

We offer a balanced **menu** that meets or exceeds all State nutritional requirements with food students actually like to eat! Lakeland's menu offers three (3) entree selections daily which will include a non-meat entrée option! Twelve Oaks Catering commits to serving, not only foods that meet our tenet of *freshness, nutrition and variety*, but also address our society's new trends toward 'simpler' foods. This includes foods that are void of excess fats (including trans-fats) excess salt, high fructose corn syrup, and just generally overly processed ingredients. In an effort to provide a unique and interesting school menu, Twelve Oaks offers as many 'scratch-made' entrees as possible, fresh fruits & vegetables daily and a large selection of fresh-baked whole & multi-grain breads

Our **kitchens** are safe and sanitary environments. They are under daily inspection by the Texas Department of Health and we employ a strict 'hazard analysis' program to assure safe food production and accurate temperature control. All of our courteous delivery drivers, servers, and cooks have undergone multi-faceted background checks and food production training to provide you with safe, efficient, and personable service.

Students will be using the newest version of our lunch account software "The DRX System". The DRX system works much like a DEBIT CARD, using their school ID for purchases, students will be able to choose their meals when they go through the lunch line. You may send money (check or cash) to the school to put credit on your child's lunch account or you may also use our online system to add money by credit card. This money is recorded in each child's account for purchases of our nutritious healthy food prepared fresh daily. As the child goes through the cafeteria line, the amount of the purchase is deducted from his or her account. Of course, all transactions are stored for viewing on our offsite secure server. No information is ever stored locally*

We offer online viewing of accounts, adding money, and many other features to help you monitor and control your child's cafeteria account. An email will be sent to you with log in information. Please save this information for future reference. If you do not wish to participate in the DRX system, please reply to the email with "Please Deactivate Account" in subject line.

Twelve Oaks Catering LC

P.O. Box 542585 Dallas, Texas 75354-2585 - 214.956.9797

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When your child's account balance drops below \$15.00, you will receive a notice by email, voicemail, or text message (whichever you choose). You may then send check or cash. Don't forget! By the time your check gets back to the Cafeteria Manager, your child could be out of money. Checks (\$50.00 suggested minimum) should be made payable to "Twelve Oaks Catering." Please put your child's name and grade on all checks or correspondence. This is a great help for the Cafeteria Manager and helps reduce the risk of account errors. **If you store your credit card, we will automatically bill a \$50.00 charge when the account falls below \$15.00.**

If your account has a positive balance at the end of the school year, the balance will be carried over to the next year. Balances are refunded for all graduates and any other specific requests.

The price for a lunch plate for 2012-2013 will be \$3.25. A lunch plate consists of an entrée and a choice of 3 sides. A la carte, snacks and beverage prices will range from \$0.75 to \$1.75.

All refund requests should be made to the Twelve Oaks Offices by e-mail:

Emails should be directed to info@twelveoakscatering.com

We would like to thank you for allowing us to be part of your child's educational experience and we look forward to a great year!!

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